

LEICESTERSHIRE TOGETHER OUTCOME FRAMEWORK

Key to Strategic Priority Listing

Commissioning Theme

The Commissioning Board responsible for ensuring achievement of the outcomes.

10. A priority outcome

- a. One of the means through which this outcome will be achieved
- b. *There are a number of outcomes between Children and Young People and Health & Wellbeing which overlap and which require a clear delegation of responsibility and these are italicised.*
- c. There are seven key priorities for rural areas which Leicestershire's Rural Partnership will seek to achieve in partnership with other commissioners. These cut across many of the themes and are highlighted in green.
- d. There are four key cultural priorities designed to engage every one in the county's cultural life; these too are cross cutting and are highlighted in purple throughout.

Leicestershire Together Underpinning Principle

A shift to prevention and early intervention in order to maximise the impact of limited resources – “spend now to save later”

Leicestershire Together Priority Outcomes**Cross Cutting outcomes****A. A reduction in the number of “troubled families” (previously known as families with complex needs) in Leicestershire**

- a. A single Leicestershire Family Model delivers integrated, family focussed services

B. Services designed to mitigate the impacts of an ageing population and enable older people to live independently for longer

- a. Continuing Care priority - under development
- b. Dementia priority – under development
- c. Reduced number of emergency hospital admissions and readmissions for people over 65
- d. Reablement priority – under development
- e. Reduced number of delayed transfers of care

C. The growth of the Leicestershire economy

See Outcomes 17-22 below

D. A healthier population with increased life expectancy, and a reduction in health inequalities

- a. Life expectancy is increased
- b. Reduced gap in life expectancy between the most and least deprived communities
- c. Reduced premature mortality from major killers

Health & Wellbeing

Leicestershire's Health and Wellbeing Board will oversee the achievement of the following outcomes.

Outcomes in italics overlap with the Children and Young People Board. The Health and Wellbeing Board will be ultimately responsible for their achievement.

1. Smoking prevalence and the harm caused by alcohol and drugs are reduced

- a. Reduced smoking prevalence
- b. Every smoker is motivated and assisted to quit
- c. *Pregnant women are supported to stop smoking*
- d. *Uptake of smoking in children and young people is reduced*
- e. Reduced hospital admissions for alcohol related harm
- f. More drug and alcohol users in effective treatment, with fewer causing harm to themselves and/or the wider community.
- g. Reduced number of referrals to children's social care where parents/carers' mental health, substance abuse, domestic violence or learning disability is a feature

2. The prevalence of obesity is reduced and people are more physically active

- a. *More children aged 0-11 are a healthy weight because families make healthy food choices and include physical activity in children and young people's lives*
- b. *Healthy food choices are available in schools*
- c. *Mothers are supported to breastfeed*
- d. *All schools in the county timetable at least two hours a week of physical education*
- e. *Healthy weight is maintained through increased breast feeding rates*

3. Improved care of older people, adults and children with complex needs and their carers, including those with mental health needs and complex disability needs

- a. There is equality of opportunity and access to services that meet the needs of vulnerable people
- b. *We respond to the needs of increasing number of children and young people identified as having Autism Spectrum Disorder*
- c. *Further improved support for children and young people with genetic disorders and complex disability needs*
- d. *Increased demand for adult and child mental health services met through integrated provision*
- e. *Transitions (children) – under development*

4. People have more choice and control over their lives through a shift to primary and early intervention

- a. Vulnerable people have greater choice of personalised, individual services to achieve and sustain independent living
- b. People (including children, young adults and their families) with long-term illness or disability are supported to be independent and in control of their condition
- c. Vulnerable people are supported to live independently at home

5. Urgent care systems for adults and children work effectively

a. Service Users are diverted from secondary to primary care

Children and Young People

Leicestershire's Children and Young People Board will oversee the achievement of the following outcomes.

6. Children in Leicestershire are safe

- a. Effective child protection processes/procedures and an appropriately skilled and trained workforce ensure children and young people are safeguarded
- b. The harm caused by domestic violence and adult substance misuse is reduced

7. Children in Leicestershire achieve

- a. Improved outcomes for children in care and vulnerable children and young people
- b. Young people are qualified and 'job ready' as result of continued improved attainment at County Council schools
- c. Increased proportion of young people with qualifications including basic numeracy and literacy skills
- d. Increased take up of vocational learning and apprenticeships
- e. Further reduction in young people not in education, employment or training (NEET)
- f. There is a good supply of high quality schools

8. Young people in Leicestershire enjoy high morale and self esteem

- a. Active involvement of a wider range of children and young people
- b. Children and young people can access effective support
- c. Further improved access to, and provision of, a wide range of positive activities
- d. Provision of personal development opportunities for all young people - including national citizen service
- e. Better parenting

Safer Communities

Leicestershire's Safer Communities Board/Partnerships will be responsible for these achievements.

9. An on-going reduction in anti-social behaviour, particularly in those areas with the highest levels of incidents

- a. Levels of recorded anti-social behaviour are reduced
- b. Levels of criminal damage are reduced

10. Re-offending is reduced, and there is a particular focus on earlier intervention with troubled families and those at risk of becoming troubled families

- a. Levels of re-offending by both young and adult offenders are reduced
- b. The number of first time entrants to the Criminal Justice System is reduced

11. The most vulnerable in communities are protected, particularly previous and repeat victims of crime

- a. Levels of serious violent crime are reduced
- b. Levels of repeat domestic violence offences are reduced
- c. Levels of hate incidents are reduced

12. Substance related crime and disorder is reduced

- a. The rate of alcohol related offending is reduced
- b. The selling of alcohol to under 18's through proxy adults and off-licences has been tackled.
- c. The rate of drug related offending, particularly the level of acquisitive crime, is reduced

Environment

Leicestershire's Environment Board will oversee the achievement of the following outcomes.

13. Our contribution to climate change is reduced and there is high resilience to climate change

- a. A reduction in CO2 emissions across the County, including public sector operations and estates.
- b. An Increase in renewable energy generation and use of alternative fuel sources, including the encouragement of community owner renewable energy schemes.
- c. Rural communities and businesses take responsibility for reducing their carbon footprint
- d. Our transport system is resilient to the effects of climate change
- e. The climate risk profile for the County is understood by all partners, including the risk of flooding.

14. Less waste is produced and a reduced proportion of this goes to landfill

- a. Opportunities for recycling, recovery and composting are maximised through a more sustainable system of waste management, providing infrastructure which reduces our reliance on landfill.

15. Leicestershire protects and improves its natural and historic landscapes and environment

- a. Improved street and environmental cleanliness and maintenance with regard to fly-tipping, graffiti and littering
- b. Improved river water quality
- c. Improved and sustainable service provision from our natural and historical records centres
- d. New and improved living landscape projects in the Soar Valley corridor and Charnwood Forest
- e. Improved environmental stewardship to deliver effective environmental management of agricultural land
- f. Implementing development plan policies and decisions that promote the protect and enhance our important natural and historic environments and green spaces

16. People have better access to and enjoy, value and engage with our environment and valued green spaces

- a. An improved multifunctional green infrastructure network linking urban and rural areas
- b. Improved accessed to our natural environment, where possible by walking and cycling
- c. Improved education which enables people to understand, enjoy and value the county's historical and natural environments
- d. More volunteering opportunities to support the maintenance and promotion of Leicestershire's natural and historical environments, especially with children and young people.

Economic

Leicestershire's Local Enterprise Partnership will be responsible for the achieving these outcomes which are in the process of being further defined.

(subject to approval by the LLEP Board)

17. Accelerated growth in existing sectors

- a. Increased number of businesses and employment in tourism & hospitality, distribution and logistics and food and drink sectors
- a. Creative enterprise and business is supported across the County

18. Improved business survival and productivity and increased business in emerging growth sectors

- a. Increase in number of businesses and employment in business & financial services, high performance engineering and knowledge based sectors
- b. Increase in the number of new businesses in the environmental technologies, creative design and space technologies sectors
- c. Sustainable growth, high quality employment opportunities and increased vocational training in rural priority sectors including land-based, food and drink, equestrian, visitor economy, creative and knowledge-based.

19. People have the right skills to access current job vacancies

- a. Improved engagement between employers and training and skills providers
- b. Higher number of apprenticeships, internships and work placements
- c. Improved access to careers advice in schools and FE and HE sectors

20. Funds are aligned to maximise enterprise growth and there is increased enterprise through innovation, research and development

- a. Private sector investment and leverage is maximised
- b. Public funding and land and building assets are utilised and targeted towards economic growth
- c. Increased number of business start-ups
- d. High number of university and business collaborations and spin-outs
- e. Deployment of super-fast broadband connectivity across rural areas to support community, education and business needs as supporting increased access to a range of digital services.

21. Increased availability of employment land

- a. High quality employment and premises to attract inward investment and support businesses to grow
- b. Key employment sites are supported by high quality infrastructure including transport and broadband connectivity

22. Leicestershire's transport system is efficient, effective and safe and prioritises economic growth

- a. Our transport system and its assets are effectively managed and well maintained
- b. The number of road casualties is reduced (*Leicestershire Transport Partnership have responsibility for this outcome*)
- c. The negative impact the transport system and our operations has on the environment and individuals is reduced
- d. More people walk, cycle and use public transport as part of their daily journeys
- e. All residents have efficient, easy and affordable access to key services by public transport, bike and on foot
- f. There is improved satisfaction with our transport system amongst residents and service users
- g. More consistent, predictable and reliable journey times for the movement of people and goods
- h. *Effective and integrated public and community transport provision including targeted and innovative travel solutions which meet specific needs, especially for older and young people*

[The Leicester/Leicestershire Transport Partnership will be responsible for achieving these outcomes]

Delivering Effective Services

Leicestershire Together's Commissioning Board will oversee these achievements with work being led on many of the outcomes by the Community Budget Programme Board.

23. More joined up, efficient and effective access to information and services

- a. An accessible and efficient customer service approach which delivers easier access in person, on the phone or online to all public services and community facilities.
- b. Services meet local need, with innovative solutions which include consolidated and rationalised provision e.g. single and shared services.
- c. Local people are able to play a role in shaping and delivering local services
- d. Partners pool funding to establish place based budgets and jointly commission local services
- e. *Good access to essential services is retained within rural areas to meet the needs of local residents and ensure sustainable communities, and working to retain the "Last Service in the Village" within remote rural areas.*
- f. *People can access, use and enjoy high quality, integrated cultural services and activities both online and through a range of activities in community based, learning and social venues.*

Housing

Leicestershire Together's Commissioning Board will oversee these achievements supported by the Housing, Planning & Infrastructure Partnership (growth) and the provisional Housing Partnership (services).

24. New housing meets the needs of people in Leicestershire

- a. Levels of new housing meets household growth levels
- b. An increase in affordable housing within mixed and sustainable communities.
- c. Housing developments are supported by excellent / good infrastructure and services
- d. Suitable locations are identified for new Gypsy and Traveller sites
- e. Increased availability of affordable, well-designed, suitable and fuel efficient rural housing for local residents to help ensure the future sustainability of rural communities (including social and entry-level market housing).

The Housing, Planning and Infrastructure Partnership (HPIG) will support the delivery of these achievements.

25. Existing homes are improved to better meet the needs of the people of Leicestershire

- a. More people live in affordable, well-designed, suitable and fuel efficient homes
- b. There is improved access to housing advice services
- c. A reduced number of people and families present themselves as homeless
- d. Vulnerable people are supported to live independently at home
- e. Vulnerable people access appropriate housing and housing related support

The Leicestershire Housing Services Partnership (HSP) will support the delivery of these achievements.

Stronger Communities & Big Society

Leicestershire Together's Commissioning Board will be responsible for these achievements supported by the county's Stronger Communities Board.

26. Leicestershire is made up of stronger, thriving, integrated and cohesive communities which provide support for the most vulnerable and needy

- a. Local people and organisations work together to grow a Leicestershire Big Society with high levels of social capital and an ethos of self help
- b. We understand, celebrate and value difference, including the culture and beliefs of others, and foster good relations between individuals and communities
- c. Prejudice and discrimination are challenged to ensure that individuals are not disadvantaged by their: age, disability, gender reassignment, married

and civil partnership, pregnancy/maternity/paternity, race, religion or belief, sex, sexual orientation and socio-economic status

27. Everyone has opportunities to influence decisions that affect them and communities are empowered to play a role in service delivery.

- a. Local people and groups can influence decisions that are made about public services and barriers that stop specific sections of the community from participating in decision making have been removed
- b. We “help communities to help themselves” by ensuring that they are involved in shaping and implementing new ways of delivering services
- c. Active, inclusive and empowered parish and town councils and meetings represent and support (rural) communities and lead innovative service delivery at the local level.

28. Everyone can be involved in their community and there are more volunteering opportunities provided within and by the community.

- a. All sections of the community, including vulnerable people, can engage in volunteering that contributes to society, maintains active lifestyles, develops skills and opens up employment opportunities
- b. There are a diverse range of quality formal and informal volunteering opportunities in all sectors and more employers offer work taster/volunteering programmes for staff
- c. Volunteers are trained and supported effectively to an agreed quality level